



## MD/DC Damage Prevention Committee (DPC)

Kevin Woolbright, Chairman, Mark Hamrick, Vice Chairman & Dora Parks,  
Secretary

7223 Parkway Drive, Suite 100  
Hanover, MD 21076

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Minutes of the meeting held on August 23, 2016  
Prepared by Dora Parks, Secretary

### **CALL TO ORDER AND INTRODUCTIONS**

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:31 a.m. followed by the customary introductions.

The minutes of July 26, 2016 were approved as written.

**OLD BUSINESS** – no reports

### **OPEN DISCUSSIONS REGARDING DAMAGE PREVENTION AWARENESS & COOPERATION**

Tim Kaptein (Comer Construction) stated they are seeing the majority of Verizon tickets coded as clear/no conflict when there is clear evidence on site that Verizon has buried plant. Comer is receiving the Verizon clear status email within two seconds of them releasing the ticket from the Miss Utility system. The meeting attendees agreed this remains a concern and holding up their work, on time performance and contracts. Mark Hamrick (Verizon) stated the Verizon clearing house is using digital records and ticket extent of work to code the tickets. This process of having a clearing house is not going away per Mark. Mark reiterated that Ticket Check provides an excavator code, Discrepancy and that excavators should process the Discrepancy notice for all clear evidence tickets using Miss Utilities website under Search and Status. Dora Parks (Miss Utility) provided the steps to process a Discrepancy Ticket Check notice stressing folks need to complete the full process by verifying their email address on the last screen.

Scott Brown (WGL) stated that the Virginia SSC has fined Verizon thousands of dollars for clearing tickets where there is clear evidence; Verizon is still auto clearing tickets in Virginia. Scott also stated he feels this practice is not in the best interest of damage prevention.

Tom Hastings and Jim Barron of the Maryland Authority agreed this type of clearing tickets is unacceptable, yet no one has filed a Notice of Probable Violation with the Authority. It was discussed that the \$200.00 filing fee was a deterrent to filing claims. Claimants can file multiple tickets on a single claim if they are all for the same violation. This issue will be addressed on the next Title 12 rewrite.

Scott Brown thanked B.F. Joy for their partnership by providing a notice to WGL regarding a sign installation with a power auger over a WGL transmission pipe. A WGL representative was able to respond to the work site and provide information on Title 12 law and damage prevention procedures. Scott Brown stated that compromising the pipe coating could cause future corrosion and used the 1999 Bellingham, Washington gas explosion that killed three children as an example of what could happen.

Lenny Corbin (Gray & Son) asked if it was acceptable for a private locator to mark underground lines that belonged to the public utility owners. The attending owner-members of the call center agreed that this should not happen, private locators do not have their records and are not authorized to mark/locate their plant.

Jim Barron (MD Authority) stated he attended the August MACO conference as an exhibitor and found it alarming that the attendees did not know what '811' was. He stated the MD/DC Subscribers and Board have done an excellent job educating the state on who and what Miss Utility is, but 811 awareness needs work. Dora Parks added at her exhibitor booth folks had no idea of what happens after the call is made and this is what she focused on during the conference.

Kevin Woolbright (WSSC) thanked PEPCO and Verizon for their quick response and assistance to a Montgomery County WSSC issue.

**NEW BUSINESS** – no reports.

### **PRESENTATION, TRAINING & EDUCATION**

By Joe Plummer (PEPCO)

Joe provided a presentation on electrical work site planning and safety.

- Collect as much information as possible using pre-construction meetings and processing a Miss Utility Design ticket for utility information in the planning area.
- Check for outdated information.
- Process Miss Utility tickets to cover the area where work will start within the 12 days of the ticket life.
- Inspect the work area for clear evidence of buried lines/pipes before excavation.
- Remember, utility owners do not provide depth measurements.
- Wear PPE around the electrical lines.
- Use insulated tools and inspect tools to ensure they meet the safety requirements.
- Expose the utilities in the work area, test pit and protect the lines by shoring when necessary.
- Report any damage to the pipe including nicks, crushed lines, etc. to the utility owner.
- Remember, 120v can kill, always seek medical attention for any shock.
- It's the law, if you hit/damage a buried line, call the utility owner directly.

### **MD/DC SUBSCRIBERS COMMITTEE & BOARD OF DIRECTORS**

Scott Brown, WGL-Committee Chairman Vince Healy, Verizon-Vice Chairman Dora Parks, Miss Utility/One Call Concepts- Secretary

Scott Brown (WGL) stated the Board of Directors are a group of utility operators and stakeholders who work to improve safety education and outreach, call center processes, law reviews and rewrites to better serve Maryland and the District of Columbia. The next quarterly meeting will include discussions for creating a damage ticket header and rules for use.

The next committee meeting is scheduled for October 6<sup>th</sup> at Columbia Gas of Maryland at their Cumberland office. Refreshments at 9:30 a.m., the meeting will begin at 10 a.m.

*The Subscriber Committee and Board of Directors are active participants with the Maryland Authority regarding Title 12 Law modifications for a future rewrite.*

### **STEERING COMMITTEE TO REWRITE THE DISTRICT OF COLUMBIA ONE-CALL LAW**

Scott Brown, WGL-Committee Chairman, Meena Gowda, Esq., DC Water-Vice Chairman, Dora Parks, Miss Utility/One Call Concepts-Secretary

Scott Brown (WGL) provided information on the Title 34 law rewrite; the law has not had an update since the early 70's. The rewrite includes nationwide best practices, technology updates, improved ticket response and positive response using Ticket Check as the method to provide positive response. Scott believes if the rewrite is accepted in its entirety, it will be the most effective law nationwide. The hope is that the law will be enacted before 2018.

Meetings, minutes, attendance and draft working copies are available at; <http://www.missutility.net/SteeringCommitteeRewriteDcLaw/index.asp>.

#### **MARYLAND UNDERGROUND FACILITIES DAMAGE PREVENTION AUTHORITY**

Tom Hastings, OCC Locating Services-Chairman, Vince Healy, Verizon-Vice Chairman and Jim Barron, Executive Director

Oral Arguments in front of the Circuit Court of Anne Arundel County scheduled for August 1, 2016 on NPV's 1216, 1834, 1841 and 1853 have been remanded back to the Authority, suspended and closed.

The Authority has received a response from the Maryland Attorney General's Office in response to our May 16, 2016 letter concerning the Maryland Court of Appeals March 28, 2016 opinion on NPV# 283. A teleconference is scheduled to review that letter and establish a course of action for the Authority.

The Authority approved Washington Gas' Training for NPV# 3793, LCS Site Services since they are going to train 74 employees at their Woodbridge Virginia facility on September 2<sup>nd</sup>.

The Authority reviewed and approved a Fining Matrix 5.0 for use in determining fines on all future NPV's

The Authority attended and had a booth at the MML Summer Conference, June 27, 28 & 29 and at the MACo Summer Conference, August 17, 18, 19 & 20.

The Authority is working with representatives from Signtracker Technologies and Top To Bottom Services to provide a presentation to realtor associations representing realtors in Maryland and DC.

The next meeting is September 7, 2016 at 9:00 AM

#### **LOCATOR ACHIEVEMENT AWARDS (LAA) AND DIG SMART AWARDS (DSA)**

Mark Hamrick, Verizon-Chair, Dora Parks, Miss Utility-Vice Chair

Reported by Dora Parks

The Dig Smart Awards acknowledge professional contractors in the DC and WSMD service territory who exemplify excellence in their approach to safety and damage prevention. In addition to the Dig Smart Award for each territory, the committee recognizes a Dig Smart Excellence Winner; this is a company who has won the Dig Smart Award three times and continues to demonstrate high standards in preventing underground utility damages with a posture towards safety. Winners are invited to the annual GCDPTC where they are each recognized by the conference attendees, peers and other stakeholders. Winners will be selected on August 23<sup>rd</sup> and announced shortly thereafter. Please visit, [http://www.missutility.net/missutilityawards/maryland\\_awards.asp](http://www.missutility.net/missutilityawards/maryland_awards.asp) to learn more about the awards.

#### **2016 GREATER CHESAPEAKE DAMAGE PREVENTION TRAINING CONFERENCE (GCDPTC)**

Chairman, Matt Ruddo (One Call Concepts)

Reported by Emily Meier (MGH)

- Conference will take place October 18-21 at the Clarion Resort Fontainebleau Hotel in Ocean City, MD.
- Information and registration is at; [www.missutilityconference.com](http://www.missutilityconference.com)

- Early Bird conference pricing will end on August 26<sup>th</sup>
- Registration is up by 20% over this time last year for the 2015 GCDPTC
- 12 Breakout Sessions & two networking events for conference attendees
- Keynote speaker, Pete Strickland will provide a message on leadership
- One Call Concepts will unveil a new 811 icon on Wednesday just after the Welcome Reception

## **ADVERTISING AND MARKETING**

Emily Meier (MGH)

The (7) recipients of the Miss Utility Scholarship Program were invited to attend the PHMSA 811 Day events held in the District of Columbia on August 10<sup>th</sup>. They enjoyed hot dogs, popcorn and a baseball game at the Nationals Stadium.



A special thanks to the Miss Utility Scholarship Committee for reviewing applications and selecting the recipients; Scott Brown, Cal Brooks, Kevin Woolbright, Dora Parks, Vince Healy and Kim Francois.

The second annual Miss Utility, Touch-A-Truck event is scheduled for Saturday, August 27<sup>th</sup> at the Prince George's Stadium in Bowie, MD. Contractors and utility owners will display 30 construction trucks and heavy equipment. This is a fun, family event during which attendees can view construction and excavation vehicles up-close. There will be face painting and giveaways at this free event followed by a Bowie Baysox that includes fireworks. The first 500 kids entering the stadium for the game will receive a free Touch-A-Truck t-shirt. Game tickets are \$8.11. Contact Dora Parks (410-782-2026) or the MGH team for additional information.

## **EDUCATION AND OUTREACH**

### Completed Trade Shows and Presentations:

#### **Thingamajig Convention**

Show Place Arena  
Upper Marlboro, MD  
July 28, 2016  
Attendance: 4,000+

Audience: Homeowners/kids and families

Supported by: Don Jones (Washington Gas)

Show feedback: The YMCA's THINGAMAJIG Invention Convention is a STEM festival created to spark the inventive and creative minds of DC children through hands-on exhibits and challenges. Every year, a diverse group of community leaders joins the festival to share their expertise with kids. With invention challenges, on-the-spot group challenge and over 50 workshops, kids leave with an experienced understanding of the world, their health and their future.

Don Jones (Washington Gas) – "It was a spectacular show. Can't wait to do it next year. Approximately 4,000 kids. We ran out everything."

### **National Night Out**

Schrom Hills Park

6915 Hanover Parkway, Greenbelt, MD 20770

August 2, 2016

Attendance: 100

Audience: Homeowners/families (Greenbelt East residents)

Supported by: Dora Parks (Miss Utility) and Jonathan Bishop (WSSC)

Show feedback: Dora Parks (Miss Utility) – "There were about 100 attendees. Lots of activity at our homeowner educational table. Most folks knew to call, but had no idea what happens after the call. A great opportunity to share the 811 message."

### **PHMSA's 8/11 Day at Nationals Park**

Nationals Park

Washington, D.C.

August 10, 2016

Time: Game at 4 p.m.

Anticipated attendees: TBD

Audience: Homeowners/kids and adults

Supported by: Dora Parks (Miss Utility) and Kevin Woolbright (WSSC)

Show feedback; Dora Parks (Miss Utility) We shared a booth and tent with PHMSA in front of the Nationals stadium and assisted PHMSA with giving out over 3,000 educational materials and hats to remind everyone to 'call before they dig'. The quick exchange with folks was received well with a 'thank you, for keeping us safe'.

### **MACo Summer Conference**

Roland E. Powell Convention Center

Ocean City, MD

August 17-20, 2016

Times: Setup 2 p.m. on Aug. 17; exhibit hall open 10 a.m.-4 p.m. on Aug. 18 and 8 a.m.-2 p.m. on Aug. 19; breakdown 2 p.m. on Aug. 19

Anticipated attendees: 2,000

Audience: Professionals

Supported by: Dora Parks (Miss Utility) and Mike Burns (UtiliQuest)

Feedback by: Dora Parks (Miss Utility) The Miss Utility booth was adjacent to the Maryland Authority booth, so there was a lot of activity. Folks knew about Miss Utility – call before you dig. They did not know what 811 referred to or what happens after the call. We had an opportunity to educate the counties on the safety aspects of using Miss Utility, and if they did not, they could face fines - at which time we sent them next door to the Maryland Authority!

### Future Trade Shows and Presentations:

#### **DIA-Reston Annual Safety Health and Wellness Day**

DIA Reston Campus

Reston, VA

September 14, 2016

Times: Setup TBD; event is 10:30 a.m.-1:30 p.m.

Supported by: Don Jones (WGL)

#### **Ferguson Waterworks Customer Appreciation BBQ**

Ferguson Waterworks

Frederick, MD

September 22, 2016

Times: Setup as early as needed; event from 11:30 a.m.-1:30 p.m.

Anticipated attendees: 100-150

Audience: **Mix** of contractors and local public works departments

Supported by: Mark Hamrick (Verizon)

**Maryland Park Service Employee Field Day – \$0**

Fort Frederick State Park

Big Pool, MD

September 28, 2016

Times: Setup 9 a.m.; event is 10 a.m.-2 p.m.

Anticipated attendees: Few hundred

Audience: Maryland Park Service employees

Supported by: Mark Hamrick and Bill Conway (Verizon)

**Chesapeake Region Safety Council Conference & Expo**

Johns Hopkins Applied Physics Laboratory

Laurel, MD

October 5, 2016

Times: Setup before 8 a.m.; exhibit hall open 8 a.m.-2 p.m.; breakdown 2 p.m.

Anticipated attendees: 300

Audience: Professionals

Supported by: Dora Parks (Miss Utility) – setup-12 p.m.; Jack Ellison (Washington Gas) – 12 p.m.-2 p.m. (breakdown)

**Maryland Fall Home & Garden Show**

Maryland State Fairgrounds

Timonium, MD

October 14-16, 2016

Times: Setup Oct. 13 9 a.m.-9 p.m.; exhibit hall open 10 a.m.-6 p.m. Oct. 14-16

Anticipated attendees: 20,000

Audience: Homeowners

Supported by: Jack Ellison (Washington Gas) – setup on Oct. 13; Joe Feronti (USIC) – Oct. 14, 10 a.m.-2 p.m.; Lenny Corbin and Shelly Welling (Gray & Son) – Oct. 14, 2 p.m.-6 p.m.; WSSC – Oct. 15, 10 a.m.-6 p.m. and Oct. 16, 10 a.m.-6 p.m. (breakdown)

**MOSH Outreach Event**

St. John the Evangelist Roman Catholic Church Wilde Lake Interfaith Center

Columbia, MD

October 15, 2016

Times: Setup TBD; event is 10 a.m.-3 p.m.

Anticipated attendees: TBD

Audience: Spanish (primary) & English speaking individuals

Supported by: BGE

If you are interested in volunteering for any Trade Shows or would like to receive the updated Trade Show emails, please email Emily Meier at [emeier@mghus.com](mailto:emeier@mghus.com).

**DAMAGE PREVENTION & SAFETY TRAINING**

Dora Parks, Miss Utility-Training Administrator

Completed Training Events:

**M-NCPPC, Prince George's Co. Parks & Rec, Maintenance & Development**

M & D, Randall Farm

4200 Ritchie-Marlboro Rd

Upper Marlboro, MD 20772

Office Environment – Prince George's CO

July 27<sup>th</sup> set up 6:30am

**City of Aberdeen**

Michael Lane

Aberdeen, MD 21001

August 11, 2016

## Future Training Events:

### **Davis Construction**

12530 Parklawn Dr  
Rockville, MD 20852  
Mont Co. Office Environment  
August 24<sup>th</sup> set up 10:30am

### **Manekin Construction**

8601 Robert Fulton Dr Suite #100  
Columbia, MD 21046  
Howard Co. (Lunch provided)  
August 25, 2016 set up 10:30am

### **QUARTERLY DAMAGE PREVENTION TRAINING**

Miss Utility Call Center  
7223 Parkway Dr.  
Hanover, MD 21076  
Conference/Training Room  
September 9<sup>th</sup> 2016 set up 7:00am

### **Delmarva Contractor Training Breakfast**

2530 N Salisbury Blvd.  
Salisbury, MD 21801  
September 13, 2016

### **Town of Oxford & Greensboro**

Town Hall  
101 Market Street  
Oxford, MD 21654  
September 21, 2016 set up 7:30am

Please see our website, [http://www.missutility.net/training\\_safety](http://www.missutility.net/training_safety) for 2016 pre-scheduled FREE Damage Prevention Trainings.

To schedule a **FREE** Damage Prevention & Safety Training at your office, please contact Dora Parks, Manager of Client Relations at 410-782-2026 or [dora@missutility.net](mailto:dora@missutility.net).

Dora Parks announced there were 5 seats left for the September 9<sup>th</sup> training and provided a pre-scheduled training list for the remainder of 2016.

Leslie Zhang (VA811) provided training information for VA811;

Underground Utility Damage Prevention Act Training (English or Spanish) - Available by request, contact Leslie Fannon Zhang at [lzhang@va811.com](mailto:lzhang@va811.com).

Web Ticket Entry Training - Manassas, VA - 9/14 @ 1PM - Email Leslie Fannon Zhang at [lzhang@va811.com](mailto:lzhang@va811.com) to register.

Computer Based Training - Available here: <http://va811.com/computer-based-training-programs/>

Va811 Backyard Makeover will be going on until September 1<sup>st</sup>, you can enter on our Facebook page at [facebook.com/va811](https://www.facebook.com/va811).

There being no further business brought before the committee, the meeting adjourned at 11:20 a.m.

Next MD/DC Damage Prevention Committee Meeting; September 27, 2016 starting at 9:30 am with refreshments being served at 9:00 a.m., at Miss Utility, 7223 Parkway Drive, Suite 100 Hanover, MD 21076.

Monthly meeting minutes and the attendee contact list are available at, <http://www.missutility.net/damageprevention/>

## MEETING ATTENDEES

COMPANY	ATTENDEE NAME	TELEPHONE #	EMAIL ADDRESS
AA County Public Works	Randy Manns	(410) 222-8452	<a href="mailto:pwmann56@aacounty.org">pwmann56@aacounty.org</a>
Atlantic Construction	Michael Ellwood	(540) 532-9602	<a href="mailto:mellwood@attconco.com">mellwood@attconco.com</a>
B. Frank Joy	Joe Shelton BOARD MEMBER	(240) 417-0200	<a href="mailto:jshelton@bfjoy.com">jshelton@bfjoy.com</a>
B. Frank Joy	Stephen Hull	(240) 305-3547	<a href="mailto:shull@bfjoy.com">shull@bfjoy.com</a>
Badger Daylighting	Frank Hammond	(443) 750-1611	<a href="mailto:fhammond@badger-corp.com">fhammond@badger-corp.com</a>
BGE	Marc Haines BOARD MEMBER	(443) 324-0371	<a href="mailto:marc.haines@bge.com">marc.haines@bge.com</a>
CARROLL COUNTY ROADS	Michael C. Hill	(410) 386-6717	<a href="mailto:mhill@ccg.carr.org">mhill@ccg.carr.org</a>
Columbia Gas	Calvin Swauger	(301) 268-9452	<a href="mailto:clswauger@nisource.com">clswauger@nisource.com</a>
Columbia Gas	Tim Hamilton	(301) 964-9117	<a href="mailto:hhamilt@nisource.com">hhamilt@nisource.com</a>
Comcast	Glenn Gray	(301) 542-8508	<a href="mailto:glenn_gray2@comcast.com">glenn_gray2@comcast.com</a>
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DC WATER	Sloane Weiber	(301) 661-4246	<a href="mailto:sloane.weiber@dcwater.com">sloane.weiber@dcwater.com</a>
Decisive	Will Gooch	(240) 586-1605	<a href="mailto:drops@decisiveinc.net">drops@decisiveinc.net</a>
Eastcom Associates	Jim Verga	(908) 803-0195	<a href="mailto:jverga@eastcomassoc.com">jverga@eastcomassoc.com</a>
Gray & Son	Lenny Corbin	(410) 365-4156	<a href="mailto:lcorbin@graynson.com">lcorbin@graynson.com</a>
Gray & Son	Shelly Welling	(410) 771-4311	<a href="mailto:swelling@graynson.com">swelling@graynson.com</a>
Howard County	Cal Brooks BOARD MEMBER	(410) 313-4952	<a href="mailto:cbrooks@howardcountymd.gov">cbrooks@howardcountymd.gov</a>
MD PSC	Rick Miller	(410) 767-8081	<a href="mailto:richard.miller@md.gov">richard.miller@md.gov</a>
MDTA	Al Mawry	(410) 350-9560	<a href="mailto:amawry@marylandtechnicalservices.com">amawry@marylandtechnicalservices.com</a>
MDUFDPA	Jim Barron Executive Director	(410) 782-2102	<a href="mailto:jim.barron@mddpa.org">jim.barron@mddpa.org</a>
MDUFDPA	Susan Stroud Assistant	(410) 782-2103	<a href="mailto:susan.stroud@mddpa.org">susan.stroud@mddpa.org</a>
MGH	Emily Meier		<a href="mailto:emeier@mghus.com">emeier@mghus.com</a>



NPL	Sherell Stone	(443) 271-7699	<a href="mailto:sstone@gonpl.com">sstone@gonpl.com</a>
NPL	Tavone Stewart	(443) 271-9126	<a href="mailto:tstewart@gonpl.com">tstewart@gonpl.com</a>
OCC Locating Service	Tom Hastings MD AUTHORITY CHAIRMAN	(410) 712-0202	<a href="mailto:thastings@occls.com">thastings@occls.com</a>
One Call Concepts/Miss Utility	Dora Parks Committee Secretary Board Member	(410) 782-2026	<a href="mailto:doraparks@missutility.net">doraparks@missutility.net</a>
PEPCO	Alan Scott		<a href="mailto:wascott@pepco.com">wascott@pepco.com</a>
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Utiliquest	Erik Phillips	(443) 324-7835	<a href="mailto:Erik.phillips@utiliquest.com">Erik.phillips@utiliquest.com</a>
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VA 811	Leslie Zhang	(703) 994-5177	<a href="mailto:lzhang@va811.com">lzhang@va811.com</a>
Verizon	Chuck Baker	(301) 502-9340	<a href="mailto:charles.b.baker.jr@verizon.com">charles.b.baker.jr@verizon.com</a>
Verizon	Mark Hamrick Committee V. Chairman	(410) 610-1371	<a href="mailto:Mark.a.hamrick@verizon.com">Mark.a.hamrick@verizon.com</a>
Washington Gas	Jack Ellison	(703) 750-5128	<a href="mailto:jellison@washgas.com">jellison@washgas.com</a>
Washington Gas	Scott Brown BOARD PRESIDENT	(703) 750-4388	<a href="mailto:ssbrown@washgas.com">ssbrown@washgas.com</a>
Whiting - Turner	Joshua Rahmani	(240) 498-5198	<a href="mailto:joshua.rahmani@whiting-turner.com">joshua.rahmani@whiting-turner.com</a>
WSSC	Kevin Woolbright Committee Chairman BOARD MEMBER	(240) 205-3684	<a href="mailto:kwoolbr@wsscwater.com">kwoolbr@wsscwater.com</a>