

## **MD/DC** Damage Prevention Committee (DPC)

Kevin Woolbright, Chairman Mark Hamrick, Vice Chairman Dora Parks, Secretary

Minutes of the meeting for January 22, 2019 Meeting hosted by Miss Utility in Hanover, MD Prepared by Susan Sullivan

#### CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright (WSSC) called the regular monthly meeting to order at 9:32 a.m. followed by the customary self-introductions.

### APPROVAL OF MINUTES

The minutes of November 27, 2018 were approved as written. The meeting minutes will be posted at <a href="https://www.missutility.net/excavators/">https://www.missutility.net/excavators/</a>

#### **OLD BUSINESS**

UTILITY HERO names were collected from November's DP meeting attendees who participated in Dora Parks' name challenge. All participants received a Bowie Baysox Bobble Head as a show of appreciation for contributing. Name ideas will be collected again at next month's DPC meeting for those still interested in submitting.

Miss Utility has created a brand-new website with a new look and feel. We plan to launch the new website over the weekend of January  $25^{th} - 27^{th}$ . The new design includes:

- The colors are fresh and easy on the eyes.
- The fonts and size were a consideration for our users.
- ITIC (Internet Ticketing) and Search and Status take center stage on user pages.
- Information is organized using navigation and sub-navigation tools.
- Pages are consistent for excavator and homeowner information the Miss Utility logo will take you back to the home page.
- New banner feature click the banner to display additional information or be linked to the banner website.
- Secure Owner-Members page review past MD/DC Subscriber and BOD meeting minutes.
- New calendar click the date to display event details and a venue map.

The website address will remain the same; www.missutility.net.

# OPEN DISCUSSIONS REGARDING DAMAGE PREVENTION AWARENESS & COOPERATION

The committee discussed the following matters;

Shelley Welling (Gray and Sons) asked if anyone else was receiving invoices from Baltimore City Public Works later than usual. It was answered that they seemed to have fallen behind in billing.

Pamela March (SMECO) asked that locators be mindful of using attachments, Google Maps and GPS in order to find correct locations for locate requests as she often gets phone calls asking her for location directions. Joe Feronti (USIC) noted that sometimes locators have the same address but in 2 different counties and they call for clarification.

Joe Laidley (McDonogh Farms) asked about the necessity of calling in a locate request if he's only digging 2-inches deep. It was communicated that if the ground is being disturbed, a ticket must be called in by law. See MD \$12-124.

(a) A person that intends to perform an excavation or demolition in the State shall initiate a ticket request by notifying the one–call system serving the geographic area where the excavation or demolition is to be performed of the person's intent to perform the excavation or demolition.

Additionally, Jim Barron (MD Authority) noted that a person can be charged if a utility is damaged. According to \$12-120

(b) if an underground facility is damaged by a person that fails to comply with this subtitle, the person is deemed negligent and is liable to the owner for the total cost of repair of the underground facility, unless the owner has failed to become an owner–member in accordance with § 12–123 of this subtitle.

Leba Brown (WSSC) asked for feedback on an emergency ticket that was recently put in over a weekend with heavy snowfall. Two different utilities statused the location as 'incorrect address' and noted that snow was a factor in accessing the location. Jason Cardenosa (PHI) and Erik Phillips (Utiliquest) both offered contact information for use in future predicaments.

Kevin Woolbright shared an incident that urged him to remind everyone to clean their vehicles of snow in order to avoid being pulled over by the police and possibly issued a ticket.

Tamara Neal (WSSC) gave kudos to George Daffan (Utiliquest) for always being available to assist when difficulties arise.

### **NEW BUSINESS**

No new business.

### SAFETY PRESENTATION

Presented by Battalion Chief Sean Alliger, NRP

Sean is a National Registry Paramedic and has taught career recruit schools and entry level volunteer programs. He is currently assigned to the Office of the Fire Marshal where he works with a dedicated staff that performs fire code inspections and fire investigations.

Sean's presentation focused on the importance of a locator's equipment retrieval at the end of each utility locate. There have been numerous occasions when a locator's equipment has been mistaken by the general public as a possible bomb siting. When these types of calls go into a 911-call center, it initiates a response-cycle that is time sensitive, costly and demanding. When it is determined that the negligence of a locator caused the unnecessary reaction, it is a source of waste and frustration for everyone involved.

## MARYLAND UNDERGROUND FACILITIES DAMAGE PREVENTION AUTHORITY Jim Barron, Executive Director

December 5, 2018 Meeting;

- Michael Jewell of Columbia Gas was seated in the Subscriber's Seat previously held by outgoing Chairman, Vince Healy who served two full 2-year terms on the Authority.
- Reviewed and Acted on five (5) NPV's.

- Two (2) NPV's were sent back to the Complainant for insufficient evidence. The remaining three (3) NPV's started at \$8,000 in fines then reduced through the SFM to \$7,290 with only \$628 waived for training netting \$6662 in fines. One was a No-Ticket 2<sup>nd</sup> Offense.
- The Authority approved the 2019 Meeting Scheduled which is posted on the website.
- The Authority approved expenses to send the Executive Director and Deputy Director to the CGA Conference in Tampa, March 25<sup>th</sup> through the 28<sup>th</sup>.

January 9, 2018 Meeting;

- Elected New Officers for 2019
  - o Chair Erik Phillips
  - o Vice Chair Charlie McCadden
  - o Treasurer Walter Gainer
  - o Secretary Kelly Ruddo
- Reviewed and Acted on seven (7) NPV's
  - The total fines started at \$16,000 then reduced through the SFM to \$14,460 with \$3,644 waived for training netting \$11,800 in fines. Two were No Ticket 2<sup>nd</sup> Offenses.
- The Authority had their Annual Evaluation with PHMSA on December 17<sup>th</sup>. Although the Authority should remain "Adequate," emphasis was placed on:
  - o Lack of complaints filed against Facility Owners and Locators.
  - Lack of Mandatory Damage Reporting therefore no credible baseline to measure effectiveness of the Authority's program.
  - o Maryland's only exemption will be gone in the 2019 Re-write.
- The Authority approved renewal of their \$1,000 CGA membership.
- The Authority approved a drafting error correction to 12-135 in Title 12 for the Re-Write.
- The Authority voted to set up a subcommittee in the future to review current filing fees.
- We are finalizing our Annual Report to the Governor and Legislature.
- Jim is hopeful the new Authority website will be upgraded sometime this spring.

The next Authority meeting is Wednesday, February 6, 2018. No Formal Hearings are scheduled.

### **MARYLAND TITLE 12 RE-WRITE**

Reported by Jim Barron

The Maryland Title 12 Re-Write Committee completed its work on Friday, November 30, 2018 and is in the hands of lobbyist and bill writers. Once the bill is drafted, information will be posted on the website.

Documents on the Re-Write can be downloaded from the Authority Website by clicking the State Capital Dome, www.mddpa.org.

### 2019 GREATER CHESAPEAKE DAMAGE PREVENTION TRAINING CONFERENCE

Matt Ruddo, Committee Chair

Matt encouraged everyone to read the article about the 10<sup>th</sup> Annual GCDPTC submitted to the National CGA magazine by Miss Utility's own Dora Parks. A copy of the article was provided to all attendees.

The 2019 conference is planned for October 22-25 in Ocean City, MD.

The first committee meeting of the year takes place today, January 22. Conference Updates will be posted throughout the year on Miss Utility's Website, as well as, <u>www.missutilityconference.com</u>.

Next meeting is: February 26, 2019 at Miss Utility Call Center, Hanover, MD.

### MD/DC SUBSCRIBERS COMMITTEE & BOARD OF DIRECTORS

Scott Brown, WGL-Committee Chairman; Dora Parks, Miss Utility/One Call Concepts-Secretary

Call Center Update: Reported by Brian Simmons (OCC)

Next Gen replaces ITIC 2.0 on-line ticket processing. Users will provide an address then map specific locate sites using various polygons and parcels for all requests during one mapping session. The new software will then process the necessary number of tickets issued based on split-rule guidelines. Next Gen is well-liked by users in other states where it is in use. Sandbox practice and training for Next Gen will be available.

Ticket Check Update: Discrepancy and Dispute comments and attachments will be added in order to enhance user capabilities.

Ticket Field Update: A field will be added to the Miss Utility ticket indicating the use or non-use of Trenchless Excavation. Specific wording will be discussed at a Next Gen meeting in February.

A full group discussion followed as to the functionality of Next Gen.

The next quarterly meeting of the MD/DC Subscribers and Board will be on April 11, 2019 @ Columbia Gas in Cumberland, MD (refreshments at 9:30am). All owner-members of the Miss Utility system and Board of Directors are invited to attend.

### 2019 LOCATOR ACHIEVEMENT AWARDS (LAA) AND DIG SMART AWARDS (DSA)

Mark Hamrick, Verizon-Chair; Dora Parks, Miss Utility-Vice Chair

The first Awards committee meeting will take place today, January 22, 2019.

Matt Ruddo informed meeting attendees on the passing of 1999 DSA winner Desi Hannan (BF JOY) this very morning.

### DAMAGE PREVENTION TRAINING

Dora Parks, Administrator dparks@missutility.net

- Completed Training
  - o Md Dept Of Environment 1/25
  - o BF Joy 1/28
  - o Frederick Fence 1/30
  - o Conduit Connections 1/31
  - o MNCPPC 2/1
  - o MNCPPC 2/8
  - o AA CO DPW-BOH 2/19

Kevin thanked all involved in Damage Prevention Training and shared the purpose of DPT.

### 2019 OPEN DAMAGE PREVENTION TRAINING OPPORTUNITIES

- February 15<sup>th</sup> at the Miss Utility Call Center starting at 8:00am
- April 4<sup>th</sup> at The Hagerstown Regional Airport starting at 12:30pm
- April 12<sup>th</sup> in Prince George's County starting at 8:00am
- April 29<sup>th</sup> at the Garrett College Campus starting at 12:00pm
- May 10<sup>TH</sup> in Harford County starting at 7:00am

- June 7<sup>TH</sup> at the Miss Utility Call Center starting at 8:00am
- December 6<sup>th</sup> Pepco

### **CONSTRUCTION ANGELS**

Kevin Woolbright, MD/DC Board Representative

Kevin Woolbright is this year's regional representative. Construction Angels is a non-profit offering financial aid, grief and financial counselling to families who have suffered the death of a loved one during a construction related accident while employed by a contract company. Donations are always accepted and appreciated. Money raised locally, stays locally. Kevin stated that with more time for planning this year, there will be more opportunity to fund raise. The golf event last year was well attended and plans to host another this year. Please see Kevin if interested in CA involvement. Meetings will be separate from DPC meetings. Also, please reach out to Kevin if you know of local families in need.

### MISS UTILITY MARKETING & OUTREACH

Reported by Kelly Cahill

- Kelly shared that the BOD approved the MASN budget.
- She reminded attendees that trade-show booths are staffed by volunteers and thanked Gains & Co, BGE and Columbia Gas for their efforts in covering upcoming outreach events.

Upcoming Outreach Events;

- February 14<sup>th</sup> LCS Pesticide and Fertilizer Applicator Recertification Conference
- March 2<sup>nd</sup> 3<sup>rd</sup>, 8<sup>th</sup> 10<sup>th</sup> Maryland Spring Home & Garden Show
- March 6 Hardscapes Vendor Showcase

If you are interested in volunteering for any trade shows or desire to be added to the show distribution email list, please email Emily Meier at <a href="mailto:emeier@mghus.com">emeier@mghus.com</a>.

Finally, Kevin Woolbright shared that he has officially retired from WSSC. However, as he would like staying connected to everyone associated with the Damage Prevention Message, he is looking into either going back to WSSC in some capacity or working part-time in the Parks and Planning department. He also shared his new email: bright.67@verizon.net

There being no further business brought before the committee, the meeting adjourned at 11:23 a.m.

### Future MD/DC Damage Prevention Meetings, Miss Utility Call Center in Hanover, MD

- February 26<sup>th</sup> Becky Mellinger (Childs Landscaping)
- March 26<sup>th</sup> TBD
- April 23<sup>rd</sup> Mary Snow (Ferguson Trenching)
- May 28<sup>th</sup> Pat Burke (Ferguson Waterworks)

Refreshments at 9 am, meeting starts at 9:30 am

### **MEETING ATTENDEES;**

COMPANY	ATTENDEE NAME & TITLE	TELEPHONE #	EMAIL ADDRESS	
Anchor Construction	Guy Miller Project Manager	(240) 484-7007	gmiller@anchorconst.com	
Baltimore County	Craig Walker Supervisor	(443) 564-3890	cwalker@baltimorecountymd.gov	
Belfast Valley Contractors	Cheryl Garvey Safety Admin	(443) 240-8077	cgarvey@belfastvalley.com	
BGE	Marc Haines BOD, Electric Rep (443) 324-037		marc.haines@bge.com	
Bona Terra LLC	Alyssa Brummitt Office Manager	(443) 349-7861	bonaterradc@gmail.com	
Childs Landscape	Becky Mellinger Admin	(410) 974-0528	bmellinger@childslandscape.com	
Colonial Pipeline Co.	Scott Moore Right of Way	(443) 821-1797	smoore@colpipe.com	
Columbia Gas	Calvin Swauger DPC	(301) 268-9452	clswauger@nisource.com	
Columbia Gas	umbia Gas Tim Hamilton DPC (3		hhamilt@nisource.com	
Comer Construction	mer Construction Tim Kaptein Director of Safety		tkaptein@comerconstruction.com	
CW Wolf Contracting, LLC	tracting, LLC Christopher Utley President		cwolf1008@gmail.com	
DCI	Kathy Yadvish	(202) 494-2130	kyadvish@dcihq.com	
Decisive Communications	Amber Kent Project Coordinator of Damages	(240) 344-1916	amber.kent@decisive.net	

Ecotech	Lori Mendez Business Development	(717) 575-3090	lori@goecotech.net	
Exterior Comfort, LLC		(240) 464-6813 steroixlake@yahoo.con		
Ferguson Trenching	Jack Franks Quality Control/Inspector			
Ferguson Trenching	Mary Hill Safety Manager	1 (443) 5 111-9959 1		
Fort Myer Construction	Sean Paris Utility Coordinator/DPI	(202) 498-2598	sparis@fortmyer.com	
Gray & Son	Shelley Welling Safety Specialist	(410) 771-4311	swelling@graynson.com	
M&G Services, Inc	James L Gillison Sr Operator			
Machado Construction	Hal Hardbarger Foreman			
Machado Construction	Raul Viviar Operator			
Machado Construction	Ken Jones Operator			
Machado Construction	James Arbogast Foreman			
Machado Construction	James Larrimore Operator		jamesdare@hotmail.com	
McDonogh Farms	Joe Laidley Production Manager	(443) 790-1055 joey@mcdonoghcompanies		
MGH	Kelly Cahill Public Relations	(410) 902-5000 <u>kcahill@mghus.com</u>		
MUFDPA MD Authority	Jim Barron Executive Director	(410) 782-2102	jim.barron@mddpa.org	

Musgrave Lawn and Landscape	Ian Chaput Lead Foreman	(443) 223-9491	1 ichaput17@gmail.com	
NPL	Chase Barrington Coordinator	(410) 271-8802	cbarrington@gonpl.com	
NPL	Julie Martin Admin	(202) 768-5734	jumartin@gonpl.com	
OCC Locating Service	Tom Hastings General Manager	(410) 712-0202	thastings@occls.com	
One Call Concepts/ Miss Utility	Brian Simmons General Manager	(410) 782-2101	bsimmons@occinc.com	
One Call Concepts/ Miss Utility	Matt Ruddo Director, Client Relations	(410) 782-2025	matt@missutility.net	
One Call Concepts/ Miss Utility	Susan Sullivan ITIC Coordinator	(410) 782-2030	ssullivan@missutility.net	
Party Plus	Tracie Marshall OP Manager	(443) 822-0642	traciemarshall@tenting.com	
PEPCO	Mitzi Ambush	(202) 308-2269	ambushm@pepco.com	
РНІ	Jason Cardenosa Damage Prevention	(609) 625-6924	jason.cardenosa@exeloncorp.com	
PHI	Amy Swanger Damage Prevention Claims Supervisor	(443) 735-1344		
R&R Fencing	Abner Ramirez	(443) 413-5097	info@rr-fencing.com	
R.B. Hinkle	Victor Baires Safety Coordinator	(703) 731-1102	victorbaires@rbhinkle.com	
SMECO	Lisa Hurley Construction Clerk	(410) 535-9403	lisa.hurley@smeco.coop	
SMECO	Pam March Construction Clerk	(240) 298-5741	pamela.march@smeco.coop	
USIC	Joe Feronti Manager	(443) 239-4402	josephferonti@usicllc.com	

Utiliquest	Byung Kim Operations Manager	(404) 904-9039	byung.kim@utiliquest.com	
Utiliquest	Erik Phillips (443) 324-7835		Erik.phillips@utiliquest.com	
Utiliquest	George Daffan Operations Manager  (301) 399-7975 george.daffan@ut		george.daffan@utiliquest.com	
Utiliquest	Mike Burns Manager	(443) 786-7994	994 <u>mike.burns@utiliquest.com</u>	
Verdant Land LLC	Alexi Sanchez Manager	(703) 403-7156	156 alexi@verdantland.com	
Verizon	Chuck Baker Damage Investigator	(301) 502-9340	charles.b.baker.jr@verizon.com	
Verizon	Mark Hamrick Committee V. Chairman Damage Investigator	(410) 610-1371	Mark.a.hamrick@verizon.com	
Virginia Public Works Equipment Co	Dan Kurz Territory Manager	(804) 921-6289	dan@upwe.com	
Washington Gas	Don Jones Supervisor/ DC	(703) 408-0625	djones@washgas.com	
Washington Gas	Jack Ellison Senior Specialist	(703) 750-5128	-5128 <u>jellison@washgas.com</u>	
Washington Gas	Rosemary Langowski Sr. DP Specialist	(703) 750-4233	rlangowski@washgas.com	
Washington Gas	Tamara Neal	(571) 318-7762	tneal@washgas.com	
Washington Gas	Greg Mason Specialist, Damage Prevention	(571) 666-1493	gregory.mason@washgas.com	
Washington Gas	Vladimir Ledesma Sr. Specialist, Damage Prevention	e (571) 550-1718 vladimir.ledesma@was		
WSSC	Kevin Woolbright DPC Chairman BOD Water/Sewer Rep	(240) 205-3684 bright.67@verizon.net		
WSSC	Leba Brown Administrative Contract Manager	(301) 206-8259	leba.brown@wsscwater.com	