



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
Mark Hamrick, Vice Chairman
Dora Parks, Secretary

Minutes of the meeting for October 27, 2020
Zoom Meeting hosted by Miss Utility in Hanover, MD
Prepared by Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:33 a.m. via Zoom. There were 43 zoom attendees.

APPROVAL OF MINUTES

The minutes of September 22, 2020 were reviewed by the committee; Dora Parks (Miss Utility) made a motion to accept the minutes as presented, Mark Hamrick (Verizon) seconded the motion, the motion carried.

The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.

OLD BUSINESS

Dora Parks (Miss Utility) shared that on September 30th, the call center updated their base map layer which improves locating and mapping capabilities required when processing tickets online. Contractors working in developing communities are encouraged to share mapping/design plans that, when confirmed, can be added to the call center base map in real time. This benefits other contractors when filing subsequent tickets, as the area is then identifiable. Contact Shannon Stultz at [sstultz@missutility.net](mailto:ssultz@missutility.net) for more information.

NEW BUSINESS Reported by Dora Parks (Miss Utility)

- ITICnxt to be released in November.
- Multiple ITICnxt resources, including a new interactive video and a demonstration site are available at <http://missutility.tryitic.com/>.
- Virtual training is available. Contact Susan Sullivan at ssullivan@missutility.net for more information.
- ITIC 2.0 will run in tandem with ITICnxt moving forward. However, it will eventually be removed and ITICnxt will be the sole ticketing platform.

ITICNXT DEMONSTRATION

Susan Sullivan (Miss Utility)

The 20-minute demonstration included information on the following:

- ITICnxt Resources (videos, user manual, interactive video) available at www.missutility.net
- New iSITE log in page featuring Forgot Username/Password and Register links.
- Access to and location of Search and Status links.
- Access to and location of a user's current ITIC 2.0 menu now linked under the icon dubbed Legacy Application.

- New batching feature which allows users to update, correct or cancel multiple tickets at a time.
- Introduction of a mapping session including an overview of processing procedures, mapping tools, auto-fill ticket fields, job profiles and business rule/ticket splitting features.

OPEN DISCUSSION

Mary Hill (FTC) recognized and thanked Erik Phillips (UtiliQuest) for his assistance in resolving an ongoing invoice inquiry.

Becky Mellinger (Childs Landscape) recognized and gratefully acknowledged the assistance of Daniel Robinette (USIC), Tony Umstead (USIC), George Daffan (UtiliQuest) and Erik Phillips (UtiliQuest) for their help in facilitating the location of 2 recent and very extensive landscaping projects.

Debora Harvey (NUCA) thanked Miss Utility and WGL for their sponsorship, support, and participation in a recent golf tournament where the Miss Utility team won 3rd place and Kevin Woolbright won Closest to the Pin. She also provided a DC Damage Enforcement Law update.

MARYLAND AUTHORITY Reported by Jim Barron (Executive Director)

- Due to COVID 19 Restrictions, the Authority Office remains closed. Employees continue working from home and anticipate continuing monthly meetings on ZOOM through the end of 2020.
- An Authority Meeting was held October 7 via Zoom.
 - Eight NPV's were reviewed.
 - Seven were assessed fines and damage prevention training or policy letters.
 - One will be closed due to insufficient evidence.
 - A warning letter request, related to an incident in Montgomery County, was denied.
- The next Authority Meeting is scheduled for November 4 via Zoom. It will be a Closed Executive Session. A discussion concerning the \$200 NPV filing fee is planned.
- The Authority is considering four open business meetings a year, one each quarter- as required by statute. Remaining meetings will be reserved for Formal Hearings and Closed Executive Sessions.
- Conducting Formal Hearings on Zoom is under considered.

MARYLAND TITLE 12 RE-WRITE Reported by Jim Barron (Executive Director)

- Governor Hogan vetoed SB0877 on May 7, 2020.
- The Md Authority plans on meeting with the sponsors and key legislators in the late fall regarding a veto override for the January 2021 legislative session.
- To be successful, it takes a Super Majority (three-fifths vote of the elected membership) in both the Senate and the House to override the Governor's Veto.
- If the override is successful, SB0877 will become law 30 days after the formal vote in the Senate and House.

If the override is unsuccessful, the bill will be re-introduced during the 2021 legislative session *SB0877 and other legislative documents can be downloaded from the Authority Website by visiting <https://mddpa.org> and clicking on Resources.*

2021 GREATER CHESAPEAKE DAMAGE PREVENTION TRAINING CONFERENCE

Reported Matt Ruddo, Chairman (OCC)

- Many of this year's sponsors, exhibitors and registered attendees have forwarded their support to next year's 2021 conference scheduled for October 26th - October 29th.
- Conference will be held at the Clarion Resort Hotel & Conference Center, Ocean City, MD.
- The GCDPTC Planning Committee is fortunate to confirm that in addition to other dynamic speakers, Dr. Bertice Berry will stay on as next year's keynote speaker.
- The planning committee will meet today to officially conclude work on the cancelled 2020 conference.
- Please visit www.missutilityconference.com for more information.

MD/DC SUBSCRIBERS COMMITTEE & BOARD OF DIRECTORS

Scott Brown, Chairman (WGL) and Dora Parks, Secretary (Miss Utility)

- December 3: MGH annual marketing and public awareness recommendations meeting
- January 14: 2021 MD/DC Subscribers Committee and Board of Directors meeting

2020 AWARDS COMMITTEE

Mark Hamrick, Chair and Dora Parks, Co-Chair

Congratulations to 2019-2020 Dig Smart Award Winners! These companies participate fully in damage prevention and their due diligence greatly appreciated. This year's winners are as follows:

- Maryland Awardee: Gaines and Company
- District of Columbia Awardee: Flippo Construction
- Excellence Awardee: Anchor Construction Corporation
- These outstanding companies were personally contacted by Committee Chair, Mark Hamrick who notified and congratulated each company of this fantastic accomplishment.
- Each winning company will also be awarded in person by members of the Awards Committee. Each awardee will receive a beautiful shovel embedded acrylic plaque, a Dig Smart Award web logo designed for use on company websites, and registrations to the 2021 GCDPTC.
- Winners will be invited to attend next year's Dig Smart Awards Ceremony held during the 2021 GCDPTC where they will be recognized by industry peers as leaders in damage prevention.

DAMAGE PREVENTION AND SAFETY TRAINING

DPT Training Coordinator, Susan Sullivan ssullivan@misstuality.net

Completed:

- Sept 24 - ADPT Brightview Landscaping
- Sept 25 - ADPT Pires Construction Co
- Sept 28 - William's Gas
- Sept 29 - ADPT Sunbelt Telecommunications Services
- Oct 5, 6, 7, 8, 13, 14, 15 – Paradigm
- Oct 12 - William's Gas
- Oct 13 – ADPT Anchor Construction
- Oct 20-21 – Baltimore County

Upcoming:

- Nov 12 – ODPT via Zoom

Dora Parks (Miss Utility) provided YTD data through September 2020 of reported damages in MD/DC.

- 695 utility damages (206 mains and 489 services)
 - 27.48% due to no call or valid ticket
 - 36.55% due to hitting a marked line
 - 28.20% due to incorrect locate marks
 - 7.77% due to other root causes

CGA/INFRASTRUCTURE RESOURCES

Two (2) independent conferences are scheduled for 2021. One Call Concepts is scheduled to attend both conferences. For more information, please contact Dora Parks dparks@missutility.net

- CGA Conference & Expo
 - March 2nd - 5th in Orlando, Florida.
 - <https://commongroundalliance.com/>
- Global Excavation Safety Conference
 - March 23rd - 25th in Tampa, Florida
 - <https://globalexceptionsafetyconference.com/>

MISS UTILITY FACEBOOK AWARENESS

Reported by Dora Parks (Miss Utility)

- Visit Miss Utility's Facebook page at <https://www.facebook.com/MissUtilityofMD/> to view fresh, engaging and interesting messaging.
- Stay updated on recent campaigns, outreaches, and events.
- Stay informed on the release, benefits, and promotion of Miss Utility's newest internet ticketing platform, ITICnxt.

CARVERTISE CAMPAIGN

Reported by Dora Parks (Miss Utility)

- The new 12- month campaign includes a refreshed car wrap, designed by MGH, and brand-new vehicle messaging designed specifically to target and educate homeowners in high damage areas.
- The 811-dig safe message is included on the left, right and rear of the car.
- Miss Utility is excited to have a truck included in the 9-car fleet.
- The new campaign includes nine (9) vehicle wraps for the following areas: 2 in Montgomery County; 2 in Prince Georges County; 1 in Baltimore City/County; 1 in Charles County; 1 in Allegany and Garrett Counties; 1 in Washington and Frederick Counties; 1 in DC.
- As Carvertise remains a relatively new advertising platform, another successful campaign is anticipated. Metrics will be available during the November meeting.

MGH MARKETING

Reported Kelly Cahill and Gaby Tancona

2021 Trade Shows

- Washington County Home Builders Home Show
 - March 6 & 7
 - Hagerstown Community College's Athletic Recreational Community Center (ARCC).
 - Thank you to the volunteers for this event, Columbia Gas and Verizon.
- Maryland Spring Home and Garden Show-**VOLUNTEERS STILL NEEDED.**

- March 6-7 & 12-14
- Maryland State Fairgrounds, Lutherville-Timonium.

If you or your company is interested in volunteering for the MD Spring Home and Garden Show, or any outreach event, please contact Gaby at gtaconca@mghus.com.

CONSTRUCTION ANGELS

Kevin Woolbright, CA Board Representative for MD/DC

- Kevin participated in the monthly conference call on October 20. Meetings are scheduled for the third Tuesday of each month.
- There are currently no scheduled events in the MD/DC region due to the ongoing pandemic.

There being no further business brought before the committee, the meeting adjourned at 11:00 a.m.

Upcoming 2020-2021 MD/DC Damage Prevention & Safety Meetings via Zoom

- November 24
- No meeting in December
- January 26

MEETING ATTENDEES: This meeting took place over Zoom and accurate attendance is not available.