



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
Mark Hamrick, Vice Chairman
Susan Sullivan, Secretary

Minutes of the meeting for November 23, 2021
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:30 AM via Zoom. There were 40 virtual attendees and 4 onsite attendees.

APPROVAL OF MINUTES

A motion to approve the September 28, 2021, minutes was made by David Wilkins (WSSC) and seconded by Diane Spriggs (WSSC). The motion carried by approval.

The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.

OLD BUSINESS

No old business to report.

NEW BUSINESS

Utility Defenders

- Dora Parks (Utility Defenders) officially unveiled Utility Defenders (UD) during both OCC's User's Group and this year's CGA Conference. It was well-received during both venues.
- Please visit <https://www.utility-defenders.com/> to learn more about the Utility Defender characters and for merchandise information.
- Please visit Facebook and @TheUtilityDefenders to keep up with regular UD posts. Feel free to like or share while visiting.



OPEN DISCUSSION

- Brian Compton (D&F Construction) asked about damages incurred while digging on a code 5 (Not Complete/In Progress) and whether an excavator is protected against liability. The following feedback was given:
 - Excavators should take pictures of all marks prior to, during and after excavation for documentation purposes - even on worksites receiving positive response.
 - Check for clear evidence. If no marks are present, file a discrepancy then wait for positive response.
 - Only excavate on valid tickets that have received positive response by all listed notified owner members/contract locators.
 - Jim Barron (MD Authority) stated that if an NPV is filed, all documentation is explored for possible civil penalty assessments but that damage costs are decided in court.
- Mitzi Ambush (Pepco) in response to feedback from both excavators and locaters, stated that DDOT does not have the authority to request newly resurfaced roadways not be marked by paint or to deny any ticket from being located/marked as necessary. She has reached out to DDOT via voicemail to address the issue. Kevin Woolbright responded by indicating the Committee would try to reach out as well to discuss this concern.

MISS UTILITY CALL CENTER

- ITICnxt Presentation: Filing a Discrepancy/Dispute
 - ITICnxt is Miss Utility's newest ticketing platform system which went live to all users in November 2020.
 - A discrepancy can be filed on valid tickets only by anyone who does not agree with a positive response status for any reason. A dispute can be filed on valid tickets only, when a Code 5 (Not Complete/In Progress) has been statused without excavator permission. Both are forms of direct contact with the district code owner member/contract locator it is filed with.
 - Filing a locate Discrepancy/Dispute must be completed using ITIC's Search and Status feature. Search and Status can be accessed without an iSite Log at <https://md.itic.occinc.com/> or by using the Search and Status feature at the very top of ETM after logging into iSite.
 - Once the ticket is found using Search and Status, click the Discrepancy/Dispute button next to the affected district code/owner member and follow the prompts.
 - Attachments and comments are encouraged.
 - Both discrepancies and disputes are date and time stamped on the ticket when filed correctly.
 - January's topic: Creating Profiles
- Dashboard Reporting: Jennifer Arroyo (Miss Utility) provided ticket volume data for the month of October 2021.
 - Inbound ticket volume: 92,834 a monthly increase of 13.454% compared to 2020
 - Outbound volume: 562,987 a year-to-date increase of 29.833% compared to 2020

- Damage Reporting: Susan Sullivan provided YTD data through October 2021 of reported damages in MD/DC.
 - 729 utility damages (185 mains and 544 services)
 - 30.45% due to no call or valid ticket
 - 32.37% due to hitting a marked line
 - 29.77% due to incorrect locate marks
 - 7.41% due to other root causes

MARYLAND AUTHORITY Jim Barron, Executive Director

- The Authority held a Closed Executive Session on Zoom on October 6, 2021.
- There was no meeting in November.
 - The Authority reviewed eight (8) NPVs.
 - The Authority currently has sixty-six (66) NPVs to investigate.
 - Jim Barron presented a one-hour presentation on the New Title XII Law on Thursday, October 28, 2021, 11:30 AM to 12:30 PM at the Greater Chesapeake Damage Prevention Training Conference. If possible, the PowerPoint Presentation will be uploaded on the MD Authority website.
 - The Nexus Lexus format of the new Title XII Law can be viewed and downloaded from the MD Authority website at www.mddpa.org.

The next meeting of the Authority will be a Closed Executive Session on Wednesday, December 1, 2021, at 9:00 AM on Zoom.

MD TITLE 12 Presented by Jim Barron, Executive Director MD Authority
 Presentation: Excavator Responsibilities and the Ticket 12-124 – Notice to One-Call System.
 The following information was shared via the PowerPoint Presentation and discussion followed.

Excavator Responsibilities and the Ticket §12-124 – Notice to One-Call System

§12-101. Definitions

(n) "Extent of work" means a clear and concise description of work to be done at a property, including the property address or specific distance and direction from a specified point, not to exceed 1,320 feet, that completely depicts the scope of work and that the excavator can complete within the designated life of the ticket.

§12-124. Notice to the one-call system

- (a) Before performing excavation or demolition in the State, a person:
 - (1) shall initiate a ticket request by notifying the one-call system serving the geographic area where the excavation or demolition is to be performed; and
 - (2) may add a temporary excavator to an existing ticket.
- (b) Notice provided to a one-call system under subsection (a) of this section shall indicate:
 - (1) the location of the proposed excavation or demolition;
 - (2) whether the proposed excavation or demolition is within rights-of-way owned or controlled by the Department of Transportation, an administration of the Department of Transportation, or the Maryland Transportation Authority and, if so, the entity and the permit number or authorization number obtained from that entity;
 - (3) the type of work to be performed in connection with the proposed excavation or demolition; and
 - (4) the correct name of and contact information for the temporary excavator, if any, performing work under the ticket.
- (c) (3) A ticket is valid for 12 business days after the day on which the ticket is transmitted by the one-call system to an owner-member.

§12–125. Repeat Notification

(a) A person shall repeat the notification required under § 12–124 of this subtitle if the person:

(1) has not completed or will not complete the excavation or demolition within the time period authorized by the ticket;

(2) expands the excavation or demolition beyond the location indicated in the notice under § 12–124(b) of this subtitle; or

(3) adds a temporary excavator to the ticket.

(b) If a person discovers that a mark is obliterated, destroyed, or removed, or observes a visible indication that an underground facility or structure is not marked as required under § 12–126 of this subtitle, the person shall notify the call center to request that all or part of the current scope of work of a valid ticket be re-marked.

During Jim’s presentation, it was asked if the new Title XII ticket formatting was complete. Jenn Arroyo (OCC) responded by stating that outbound ticket testing was currently taking place to ensure that new and updated outbound documentation is received in the correct ticket format by subscribing members. Matt Ruddo (OCC) added that the process of linking all OCC operating platforms together for communication purposes is a very intricate process that takes time but is key in the new ticket formatting process.

Bob Kern (Potomac Edison) asked if an update ticket created a new ticket. Yes, each update ticket is a new ticket.

January’s topic: TBD

COMMITTEE REPORTS

2021 GREATER CHESAPEAKE DAMAGE PREVENTION TRAINING CONFERENCE

Matt Ruddo, Chairman (OCC)

- The 2021 Conference was a great comeback after the postponement of the 2020 Conference cancelled due to Covid 19.
- A total of 325 registrations were received and the venter hall was sold out.
- Networking events received great reviews and were well attended.
- Conference Sessions were also well attended and received positive feedback.
- Dig Smart Award winners from 2019-2020 and 2020-2021 were recognized Friday morning. Congrats!
- Keynote Speaker Dr. Bertice Berry was fantastic and received raving reviews.
- The New York Excavator Simulator grew great interest and participation.
- Thank you to all conference sponsors and vendors.
- A special thank you to all speakers, moderators, committee members and the MGH team for the dedication and effort that went into a very successful conference.

Please take the GCDPTC survey upon receipt. To show appreciation for your feedback, two \$50.00 gift cards will be given away to two (2) randomly chosen survey takers.

The first 2022 planning committee meeting is to be announced.

MD/DC SUBSCRIBERS COMMITTEE & BOARD OF DIRECTORS MEETING

Scott Brown, Chairman

- Next hybrid meeting is scheduled for January 13, 2022, at 10:00 AM.

DAMAGE PREVENTION AND SAFETY

➤ Training - Coordinator, Susan Sullivan (Miss Utility)

- DPT Completed:
 - October 5 – Maryland Transportation Authority
 - October 12 13 14 18 19 20 – Virtual Paradigm Meetings
 - November 10 – Charles County Public Works/Utilities
- DPT Upcoming:
 - December 3 – Virtual ODPT
 - December 20 – Ultra Utilities Construction

➤ 2022 National Conferences

- GESC: March 1-3, 2022, in Phoenix, AZ
- CGA: April 4 - 8, 2022 in Anaheim, CA
- OCC will sponsor and attend both conferences.
- All stakeholders are welcome to attend.

➤ Miss Utility Facebook

Please visit www.facebook.com/missutilityofmd/ for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



- Carvertise Marketing Metrics reported by Susan Sullivan, Miss Utility
 - Nine wrapped cars currently travel throughout Montgomery, Prince George, Charles, Allegany, Garrett and Baltimore Counties, Baltimore City and Washington D.C.
 - Quantitative Performance Data for the month of October:
 - Miles traveled by fleet: 8,100 (5,611 above expectation)
 - Impressions per fleet: 1,182,600 (819,206 above expectation)

2021 AWARDS COMMITTEE Mark Hamrick, Chairman

- Congratulations to all 2020- 2021 Dig Smart Award Winners who, along with 2019-2020 winners, were recognized at the GCDPTC last week in Ocean City, MD.
 - Maryland - Flippo Construction Company, INC.
 - Washington D.C. - Anchor Construction Corporation
 - Excellence - B.F. Joy, LLC
 - Honorable Mention - M Luis Construction Co., INC.



CONSTRUCTION ANGELS

Kevin Woolbright, CA Board Representative for MD/DC

- This year’s GCDPTC 50/50 Raffle raised \$700.00; Cornhole raised \$355.00; Dig For Cash raised \$60.00.
- The MD Authority graciously donated \$100.00.
- CA monies raised at the GCDPTC totaled \$1,215.00. This will go into the local MD/DC & DE Chapter funds for future disbursement.

- Contact Kevin Woolbright (CA) for more information about Construction Angels’ financial standings.
- Looking forward to the annual CA Golf Tournament returning in 2022.
- In addition, look for more information about the proposed 2022 CA Cornhole Tournament.
- CA fund-raising initiatives are always welcome. Please contact Kevin Woolbright at bright.67@verizon.net with ideas, questions or volunteer opportunities.

There being no further business brought before the committee, the meeting adjourned at 10:56 AM.

Upcoming 2021-2022 MD/DC Damage Prevention & Safety Meetings via Zoom

- December - **No meeting.**
- January 25, 2022
- February 22, 2022

MEETING ATTENDEES: This was a hybrid meeting. Onsite attendance is below. Accurate Zoom attendance is not available.

On-Site Attendees

Construction Angels	Kevin Woolbright DPC Chairman CA Board Representative for MD/DC	(301) 806-8745	bright.67@verizon.net
One Call Concepts/ Miss Utility	Matt Ruddo Director, Client Relations	(410) 782-2025	matt@missutility.net
One Call Concepts/ Miss Utility	Susan Sullivan BOD/DPC Secretary DP Training and Education Liaison	(410) 782-2030	ssullivan@missutility.net
WSSC	David Wilkins BOD, Water/Sewer Rep Customer Advocate	(301) 648-6953	david.wilkins@wsscwater.com