



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
Mark Hamrick, Vice Chairman
Susan Sullivan, Secretary

Minutes of the meeting for July 26, 2022
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:30 AM via Zoom. There were thirty-two (32) virtual attendees and sixteen (16) onsite attendees.

APPROVAL OF MINUTES

A motion to approve the June 28, 2022, minutes was made by Mark Hamrick (Verizon) and seconded by Jack Ellison (WGL). The motion carried by approval.

The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.

OLD BUSINESS

No old business to report.

NEW BUSINESS

No new business to report.

OPEN DISCUSSION

Layne Janasik (Nicholson Masonry) complimented Marcus Dudley (ITIC Coordinator, Miss Utility) for his assistance and pleasant manner during a recent phone communication.

After a question about Maryland SHA and mapping by Dominic Pope (Gaines and Company), Ryan Beaudoin (Skyline) confirmed that recent updates have improved ticket location and status.

Guy Miller (Commercial Utilities) applauded the ability to add a temporary excavator to a primary ticket but noted that it was not working on emergency tickets unless the temporary was added within three (3) hours of a ticket being processed. Jennifer stated that this was a known issue and being corrected. (Issue had been fixed).

Kevin Woolbright recognized 3 new meeting attendees from Verizon with Mark Hamrick introducing them:

- John Sisk
- Charles Dimattei
- John Williams

Please find their contact information and service territories on the attendance sheet.

MISS UTILITY CALL CENTER

- Updates
 - As of July 1, 2022, short and insufficient ticket headers are no longer available in Miss Utility service territories.
 - Jennifer to propose removing ITIC 2.0 access by year's end.
- ITICnxt Virtual Training
 - WSMD/DC: August 10
 - DE/ESMD: August 15
- Dashboard Reporting: Jennifer Arroyo (Miss Utility) provided ticket volume data for the month of June 2022.
 - Inbound ticket volume: 83,330 a monthly decrease of 11.674% compared to 2021
 - Outbound volume: 433,776 a year-to-date decrease of 25.096% compared to 2021
- Damage Reporting: Susan Sullivan provided YTD data through June 2022 of reported damages in MD/DC.
 - 452 utility damages (100 mains and 352 services)
 - 31.64% due to no call or valid ticket
 - 33.63% due to hitting a marked line
 - 27.88% due to incorrect locate marks
 - 6.86% due to other root causes

MARYLAND AUTHORITY Jim Barron, Executive Director

- An Open Meeting and Closed Executive Session was scheduled for July 13, 2022, but was cancelled at the last minute due to a lost internet connection due to storms. Meeting has been rescheduled for August 3, 2022, at 9:00 AM on Zoom.
 - There are thirty-one (31) New NPVs to investigation and review.

The next meeting will be a Zoom Open Meeting and Closed Executive Session on August 3, 2022.

COMMITTEE REPORTS

2022 GCDPTC UPDATE Matt Ruddo, Chairman (OCC)

- GCDPTC Save the Date Contest: Register for updates by emailing 2022gcdptc@gmail.com for your chance to win a two-night package to the 2022 GCDPTC!
- Conference dates: October 25th -28th at Ocean City's Fontainebleau Resort
- Early Bird registration runs through August 28th.
- 100 registrations to date.
- Exhibit Hall at 75% capacity with Sponsorships still available.
- For more information, please visit www.missutilityconference.com.

The next planning committee meeting is scheduled for August 23, 2022.

DAMAGE PREVENTION AND SAFETY

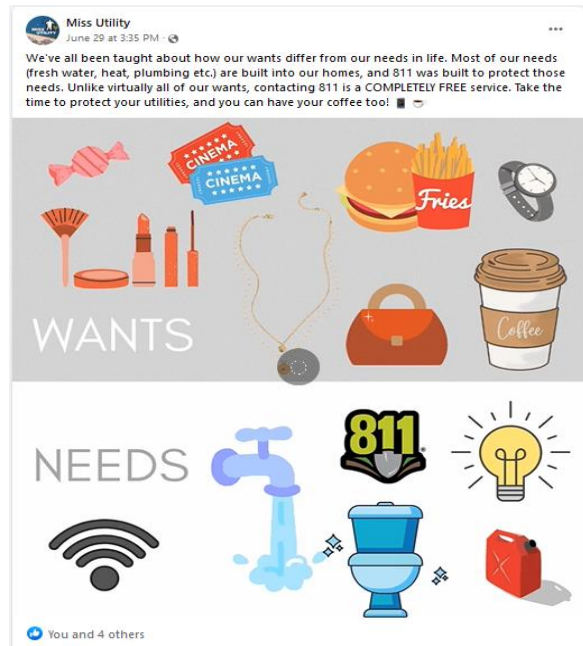
- Training - Coordinator, Susan Sullivan (Miss Utility)
 - DPT Completed:
 - July 5 – Green Future Construction (in Spanish)
 - July 8 - Onsite at the Miss Utility Call Center
 - July 15 - VDPT

- DPT Upcoming:
 - September 9- VDPT
 - October 7- Onsite at the Miss Utility Call Center
 - November 4 – VDPT
 - November 18 – VDPT in Spanish

Onsite and Spanish Damage Prevention Training is now available. Please reach out to Susan for more information.

➤ Miss Utility Facebook

Please visit www.facebook.com/missutilityofmd/ for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



- Carvertise Marketing Metrics reported by Susan Sullivan, Miss Utility
 - Nine wrapped cars currently travel throughout Montgomery, Prince George, Charles, Allegany, Garrett and Baltimore Counties Baltimore City and Washington D.C.
 - Quantitative Performance Data for the month of June:
 - Miles traveled by fleet: 11,509 (3,409 above expectation)
 - Impressions per fleet: 1,680,314 (497,714 above expectation)

MGH REPORTS Reported by Gaby Lothamer

- Digital Advertising
 - Facebook ads are currently running that target both English and Spanish-speaking excavators.
 - Launching in September: A Nextdoor campaign to target homeowners throughout Maryland and D.C.
- Touch A Truck
 - The 2022 Touch a Truck event is taking place Saturday, August 27 at the Bowie Baysox Stadium.
 - If interested in providing a vehicle for the event, please email missutilitytouchatruck@gmail.com.



- Trade Show Updates
 - Miss Utility will have a booth at the upcoming MACo Summer Conference (Aug. 17-20).
- Minor League Baseball
 - Miss Utility will have booths at the following games:
 - Aberdeen IronBirds - Friday, Aug. 19 & Sunday, Aug. 21
 - Bowie Baysox - Saturday, Aug. 27
- 2022 Scholarship Program
 - The 8 winners of \$1,008.11 scholarships are:
 - Zone 1 – M. Miller
 - Zone 2 – C. Schooley
 - Zone 3 – R. Jacoby
 - Zone 4 – J. DeBaugh
 - Zone 5 – P. Banyas
 - Zone 6 – C. Merriweather
 - Zone 7 – L. Curtis
 - Zone 8 – S. Smith
- 2022 Dig Smart Awards Committee Mark Hamrick, Chairman
 - The 2021-2022 Dig Smart Awards application is now open.
 - All entries must be submitted by Friday, August 19.
 - Winners will be recognized on Friday, October 28th at the Greater Chesapeake Damage Prevention Training Conference.

CONSTRUCTION ANGELS

Kevin Woolbright, CA Board Representative for MD/DC

Construction Angels is a 501(c)3 Non-Profit Corporation that provides immediate financial assistance and grief counseling to the children and spouse left behind when a construction worker has a fatality on the job site.

- Monies were recently awarded to a local Prince Georges family who suffered a construction-related loss.
- In order to support the local chapter of CA, Kevin has announced the return of Miss Utility's Annual CA Golf Tournament and is currently seeking anyone interested in golf sponsorships, golfing and/or volunteering.
- The 2022 CA Tournament will take place on Friday, October 14, 2022, at the Hampshire Greens Golf Course in Ashton, Maryland.
- Please visit <https://www.constructionangels.us/maryland-events/> and click on the Event tab to register and/or learn more about sponsorship opportunities and event information.

Upcoming 2022 Hybrid MD/DC Damage Prevention & Safety Meetings

- August 23
- September 27
- October (GCDPTC: No meeting)

MEETING ATTENDEES: This was a hybrid meeting. Onsite attendance is below. Accurate Zoom attendance is not available.

ONSITE ATTENDANCE

Comer Construction	Tim Kaptein Director of Safety	(443) 807-2391	tkaptein@comerconstruction.com
Commercial Utilities	Guy Miller Director Of Hydrovac & Gas Services	(240) 484-7007	guym@commercial-group.com
Construction Angels	Kevin Woolbright DPC Chairman CA Board Rep for MD/DC	(301) 806-8745	bright.67@verizon.net
Gaines and Company	Dominic Pope Safety Director	(443) 386-1383	dpope@gainesandco.com
Gray & Son	Lenny Corbin	(410) 771-4311	lcorbin@graynson.com
Gray & Son	Shelley Welling Safety Specialist	(410) 771-4311	swelling@graynson.com
MD Authority	Jim Barron Executive Director	(410) 782-2102	jim.barron@mddpa.org
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com
One Call Concepts/ Miss Utility	Susan Sullivan DPC Secretary	(410) 782-2030	ssullivan@missutility.net
Nicholson Masonry & Improvements	Layne Janasik	(301) 357-9518	laynejanasik@gmail.com
Verizon	Mark Hamrick DPC Vice Chairman Damage Investigator	(410) 610-1371	mark.a.hamrick@verizon.com
Verizon	Charles Dimattei Damage Investigator Howard County	(410) 382-6997	charles.dimattei@verizon.com
Verizon	John Sisk Damage Investigator Anne Arundel County	(410) 960-4216	jonathan.p.sisk@one.verizon.com
Verizon	John Williams Damage Investigator Baltimore County West	(410) 279-2152	john.x.williams@one.verizon.com
WGL	Jack Ellison Sr. Specialist Damage Prevention	(703) 966-9315	jellison@washgas.com
WSSC	David Wilkins BOD, Water/Sewer Rep Customer Advocate	(301) 648-6953	david.wilkins@wsscwater.com