



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
George Daffan, Vice Chairman
Susan Sullivan, Secretary

Minutes of the meeting for November 28, 2023
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:35 AM. There were thirty-one (31) attendees onsite and nineteen (19) virtual attendees.

APPROVAL OF MINUTES

A motion to approve the September 19, 2023, minutes, was made by Shelly Masone (Ecotech) and seconded by David Wilkins (WSSC). The motion carried by approval.

The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.

OPEN DISCUSSION

Tammy House (soon to be Staggs) (Patriot Broadband Technologies) shared her plans of marriage this coming Friday.

Tim Kaptein (Comer) expressed concerns about USIC's delays in getting BGE facilities marked in Harford County. Marc Haines (BGE) recommended calling the BGE Damage Prevention Hotline at 410-470-6200 when locate concerns arise. In addition, Marc shared that Frank Baynes is BGE's DP Investigator for Harford County.

Mike Burns (Utiliquist) stated that contractors are putting in tickets with a larger than necessary scope of work per call center customer service representatives. He also stated that tickets with marking instructions that include, 'mark the points in the route' are difficult to follow as the points are not defined. Jennifer Arroyo (Miss Utility) asked that Mike send ticket numbers to her for follow up.

Mary Hill (Ferguson) asked to meet with Verizon representatives after today's meeting to which the representatives agreed.

OLD BUSINESS

No old business to report.

NEW BUSINESS

No new business to report.

GUEST SPEAKERS: Shelly Masone | Lori Mendez | Ecotech

Shelly and Lori introduced themselves and shared their titled presentation: Safety is always FIRST at Ecotech. Highlights of their safety message included both a mission and value statement focused first and foremost on safety. They then provided specific information on various aspects of personnel training, the availability and use of safety guides and PPE, and provided insight as to the multiple enhanced safety designs, practices and safety checks they employ every day. They spoke to their Good Catch program and regularly scheduled safety meetings and ended with a nod to the importance of open and honest communication.

MISS UTILITY CALL CENTER

- Updates | Jennifer Arroyo (Miss Utility)
 - No updates to report.

- ITICnxt Virtual Training
 - Upcoming trainings: December 7 | January 4 | February 1
 - Please visit <http://missutility.tryitic.com/> for multiple ITICnxt resources.
 - All 2024 Virtual ITICnxt Training dates and preregistration links are posted at <https://www.missutility.net/calendar-events/>.

- Dashboard Reporting: Jennifer Arroyo provided ticket volume data for the month of October 2023.
 - Inbound ticket volume: 84,037 a monthly increase of 8.786% compared to 2022
 - Outbound volume: 427,296 a year-to-date decrease of 2.55% compared to 2022

- Damage Reporting: Susan Sullivan provided YTD data through October 2023 of reported damages in MD/DC.
 - 1,033 utility damages (247 mains and 786 services)
 - 24.69% due to no call or valid ticket
 - 33.79% due to hitting a marked line
 - 32.33% due to incorrect locate marks
 - 9.20% due to other root causes

MARYLAND AUTHORITY | Jim Barron, Executive Director | Reported by David Wilkins

- The November 8, 2023, Authority Meeting was cancelled. The next meeting is scheduled for Wednesday, December 13 at 9:00 AM at the Miss Utility Call Center. There will be an Open Meeting followed by a Closed Executive Session. All Formal Hearings have been moved to 2024.
- The 2024 Authority Meeting Schedule will be approved at the December meeting and posted on the MD Authority website at <https://mddpa.org/>.
- There are currently twenty-two (22) NPV's to investigate and review.
- The Authority will be seating the three (3) new members at the next meeting in December. Keith Dill from David A Bramble Contractors representing PWCA, is replacing Amber Brengle from Beltsville Supply; Marc Haines from BGE representing the Subscribers, is replacing Tamara Neal from Washington Gas; and Bahareh Inanloo from Montgomery County DPW representing MACo, is replacing Paul Kwiatkowski from Howard County.

- The Authority will be submitting legislation in the 2024 Legislative Session to (1) raise the \$0.05 per outgoing ticket to \$0.10 per outgoing ticket and (2) change the date when Authority Members' Terms expire from September 30th to April 30th. That will begin in 2025.

COMMITTEE REPORTS

2023 GCDPTC | Matt Ruddo, Chairman (OCC) | Reported by Anna Trim (MGH)

- When: Took place Oct. 24-27, 2023
- Where: NEWLY RENOVATED! Ashore Resort & Beach Club
- Attendance: The 2023 GCDPTC had more than 400 registered attendees and was another great success.
- Post-Conference Survey: The post-conference survey opened Nov. 13 and will close the afternoon of Nov. 28.
- 2024 GCDPTC: The 2024 GCDPTC will be held Oct. 22-25, 2024, at the Ashore Resort & Beach Club.

MD/DC SUBSCRIBERS COMMITTEE & BOARD OF DIRECTORS | Scott Brown, Chairman

- Next meeting is scheduled for Thursday, January 11, 2024.

DAMAGE PREVENTION AND SAFETY COMMITTEE

Kevin Woolbright, Chairman | George Daffan, Co-Chair

- DPT Upcoming:
 - December 5: Town of North East
 - January 26: Open DPT @ Miss Utility
- DPT Completed:
 - October 3: Paradigm: Cumberland
 - October 4: Paradigm: Hagerstown
 - November 3: OPEN DPT AT MISS UTILITY
 - November 8: Washington County DPW/Roads
 - November 15: M-NCPPC (English & Spanish)
 - November 17: Virtual SPANISH DPT

All 2024 DPT dates and links are now posted at <https://www.missutility.net/calendar-events/> Onsite and Spanish Damage Prevention Training is available. Please reach out to Susan for more information.

➤ Miss Utility Facebook

Please visit www.facebook.com/missutilityofmd/ for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



- Carvertise Marketing Metrics | Susan Sullivan, Miss Utility
 - Quantitative Performance Data for the month of October 2023:
 - Miles traveled by fleet: 15,056 (6,656 above expectation)
 - Impressions per fleet: 2,092,784 (925,184 above expectation)

- MGH Marketing Update | Anna Trim | MGH
 - Trade Show Updates
 - Miss Utility recently participated in the Chesapeake Region Safety Council Conference, which took place Oct. 4-5 in Linthicum Heights, MD.

- Dig Smart Awards | Kevin Woolbright | Chairman
 - This year's winners were recognized on Friday, Oct. 27 at the 2023 GCDPTC to an audience of their peers. Congratulations!

**Excellence Award:
Flippo Construction**



**Maryland Award:
Gaines and Company**



**D.C. Award:
CW & Sons**



CONSTRUCTION ANGELS | Kevin Woolbright, CA Board Representative for MD/DC

- Kevin shared totals on monies raised during the most recent local CA fundraising events.
 - GCDPTC
 - 50/50: \$2,000 (with winner donating back)
 - Corn Hole: \$320.00
 - BF Joy: \$320.00 (matched Corn Hole funds)
 - Dig For Cash: \$440.00
 - Total raised: \$3,080.00

- CA/Miss Utility Golf Tournament
 - 50/50: \$749.00
 - Putting Contest: \$190.00
 - Corn Hole: \$375.00
 - Beat the Pro: \$1,102.00
 - Total raised: \$2,416.00

Kevin also shared a snapshot of a Michigan Paving and Materials Co. semi-truck wrapped in Construction Angels’ logo, website, and core values statement. A great way to get the word out.



- Kevin attended the following events as the MD/DC Construction Angels’ representative to further engage folks about the non-profit efforts and mission statement of Construction Angels:
 - New York 811’s 2023 Excavation Safety Expo
 - COAA (Construction Owners Association of America, Inc.) COAA Connect Fall 2023 | The Power of Engagement
- 2024 CA Scholarship Applications are now open. For more information, go to: <https://www.constructionangels.us/scholarship-application/>
 - As no applications were submitted in 2023, all scholarship monies went back into the general fund. Please take advantage of this opportunity. All are welcome to apply.

There being no further business brought before the committee, the meeting adjourned at 11:06 AM.

Upcoming 2024 Hybrid MD/DC Damage Prevention & Safety Meetings

- February 27
- March 26
- April 23

ONSITE ATTENDANCE:

AT&T	Angela Johnson BOD, Communications Rep	(571) 218-9458	aj1731@att.com
BF JOY	Joe Shelton BOD, Contractor Rep	(240) 417-0200	jshelton@bfjoy.com

BGE	Marc Haines BOD, Electric Rep	(443) 324-0371	marc.haines@bge.com
Columbia Gas	Michael Jewell Leader Operations Support Specialist	(614) 307-5304	mjewell@nisource.com
Comcast	Emily Lolli Construction Supervisor	(410) 960-0591	emily_lolli@comcast.com
Comer Construction	Tim Kaptein Director of Safety	(443) 807-2391	tkaptein@comerconstruction.com
Construction Angels	Kevin Woolbright DPC Chairman CA Representative for MD/DC	(301) 806-8745	bright.67@verizon.net
CW & Sons Infrastructure, Inc	Edwin Flores Safety Coordinator	(202) 924-9951	eflores@cwsons.com
Ecotech Hydro Excavation LLC	Shelly Masone Business Development Director	443-534-6276	Shelly@goecotech.com
Ecotech Hydro Excavation LLC	Lori Mendez Management	(717) 575-3090	Lori@GoEcotech.com
Ferguson Trenching	Mary Hill Safety Manager	(443) 510-9959	maryh@fergusontrenching.com
Ferguson Trenching	Gloria Delgado Admin Assistance - Safety	(202) 710-9227	gloriad@fergusontrenching.com
Gray & Son	Lenny Corbin Safety Director	(410) 365-4156	lcorbin@graynson.com
Gray & Son	Shelly Welling Safety Specialist	(410) 771-4311	swelling@graynson.com
Inframap Corp	Dimitri Payne SUE Project Manager	(240) 507-7595	dimitri.payne@inframap.net
Monumental Paving and Excavating Inc.	Jeff Hatfield Management	(410) 675-0555	jhatfield@monumentalpaving.com
Monumental Paving and Excavating Inc.	Paul Crowl Management	(410) 675-0555	pcrowl@monumentalpaving.com
Monumental Paving and Excavating Inc.	Patrick Mahoney Management	(410) 675-0555	pmahoney@monumentalpaving.com
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com
One Call Concepts/Miss Utility	Susan Sullivan DPC Secretary	(410) 782-2030	ssullivan@missutility.net
P. Flanigan and Sons	Shane Boyer Safety Director	(410) 467-5900	sboyer@pflanigan.com

Utiliquest	George Daffan DPC Vice Chairman Operations Manager	(301) 399-7975	george.daffan@utiliquest.com
Utiliquest	Justin Lowthert Assistant Manager	(301) 343-8162	justin.lowthert@utiliquest.com
UtiliQuest	Mike Burns Operations Manager	(443) 786-7994	mike.burns@utiliquest.com
Verizon	Jeff Sothoron Maryland Miss Utility Compliance	(240) 446-3738	jeffrey.p.sothoron@verizon.com
Verizon	Brenda Smith Crew Supervisor	(443) 823-9111	bspiker@verizon.com
Verizon	Dwayne Stine Damage Investigation, Prevention and Western MD BSW	(410) 274-1221	dwayne.a.stine@verizon.com
Verizon	Mark Pressimone Damage Prevention	(301) 830-3118	mark.l.pressimone@verizon.com
WGL	Ryan Reese Supervisor, Damage Prevention	(571) 512-0537	RReese@washgas.com
WGL	Jack Ellison Sr. Specialist Damage Prevention	(703) 966-9315	JohnEllison@washgas.com
WSSC	David Wilkins BOD, Water/Sewer Rep	(301) 648-6953	david.wilkins@wsscwater.com

TEAMS ATTENDANCE

Columbia Gas	David Judy	(301) 707-2389	djudy@nisource.com
Concrete General	Dan Dickerson	(301) 252-6775	safety@concretegeneral.com
CW & Sons Infrastructure	Jesus Cruz	(301) 213-2153	jcruz@cwsons.com
CW & Sons Infrastructure	Kate Harbaugh	(240) 962-0995	kharbaugh@cwsons.com
DCI	Heather Fowkes	(202) 913-6848	hfowkes@dcihq.com
Fort Myer Construction	Sean Paris	(202) 498-2598	sparis@fortmyer.com
M Luis Construction	Anthony Booth	(202) 697-3179	anthony.booth@mluisconstruction.com
MGH	Anna Trim	(913) 526-9425	atrim@mghus.com
Patriot Broadband Technologies	Tammy House	(301) 832-5841	thouse@patriotbbtech.com
Pro Comm E.L.S. LLC	Mike Hicks	(443) 414-1902	mike@procommels.com
Shentel Glo Fiber	Davy Myers II	(540) 325-8373	davy.myers@emp.shentel.com
Shentel Glo Fiber	Philip Dethlefs	(850) 313-3256	Philip.Dethlefs@emp.shentel.com
Skyline	Ryan Burns	(410) 920-1361	rburns@skylinenet.net
WSSC	Brian Spencer	(301) 206-4377	brian.spencer@wsscwater.com
WSSC	Francis Edward	(202) 365-2837	francis.edward@wsscwater.com
WSSC	Philip Bryant Callahan	(240) 204-2123	Philip.callahan@wsscwater.com
WSSC	Lisa Malone	(301) 206-8465	lisa.malone@wsscwater.com